



Warranty Return Policy and Instructions

Parts acceptable for Warranty returns:

- Only the parts that are stated on the return authorization
- Only parts that originated from APSCO
- Parts within the one year warranty period (subject to Director or Sales)
- Parts must not be altered, disassembled, modified, or painted.

Parts NOT acceptable for Warranty returns:

- Altered, disassembled, modified, or painted.
- Out of warranty parts, obsolete or zero stock parts
- Unauthorized parts

Shipping instructions:

All returns must have an APSCO RMA number

Clearly mark the package and paperwork with RMA number

Include APSCO RMA paperwork with returning part(s)

Securely pack the return to prevent further damage(s)

Return subject materials in a timely manner

Ship to: APSCO, 4221 S. 68th E. Ave, Suite A, Tulsa, OK 74145

Once parts are received back at APSCO they will be evaluated based on the criteria listed above. Credit will be issued at our normal cost less restocking and/or re-boxing charges and evaluation.

Please contact customer service with any questions: (918) 622-5600 or email sales@apscopower.com



Vendor: _____

RMA Number : _____

Field Scrap: _____

Part Number:	Original PO:
Invoice#	
Part Description:	Quantity:
REJECTION DESCRIPTION:	

Shipping Instructions:

All returns must have an APSCO RMA number
Clearly mark the package and paperwork with RMA number
Include APSCO RMA paperwork with returning part(s)
Securely pack the return to prevent further damage(s)
Return subject materials in a timely manner

Preferred freight carrier as determined by APSCO:

R&L Carriers (LTL Freight)
UPS (Ground)

Ship to Address:

APSCO
4221 S. 68th E. Ave., Suite A
Tulsa, OK 74145